

Weekly Summary

Highlighting this past week's event with useful tips and suggestions

July 10, 2020

We'd like to remind you that Prospect continues to post COVID-19 Resources for providers and members on our website www.prospectmedical.com, under the Resources section. There you will find all of our historical COVID-19 Publications. In addition, you may also find these COVID-19 Resources posted on our provider portal Aerial Care as a consolidated PDF file under the My Links section for your reference.

Topics covered include:

- CDC Clinician On-Call Center
- California Statewide Industry Guidance
- Behavioral Health Resources
- CARES Provider Relief Fund Information
- CMA Best Practices for Reopening the Office/Medical Practice
- Billing for Telehealth Services
- Medicare Advantage Telehealth FAQs
- And much more...

Stay safe and healthy!

Dr. Derek Lanier, National CMO

Dr. Cassidy Tsay, CA CMO

Lourdes Alberto, SVP Nat'l Network Management

America's Physician's Groups (APG) Web Seminar: [Creating a Better Future and Thriving: Lessons Learned During the COVID-19 Crisis, June 24, 2020](#)

Dr. Misty D. Humphries, MD, MAS, RPVI, FACS Associate Professor of Vascular and Endovascular Surgery

Lessons learned from her presentation

- Create staff workflows to support tele-visits, include plans for who checks patients in
- Identify IT technical needs of the staff and patients
- Investigate whether the EMR/tele-visit device can integrate any patient home technology into the visit such as wearable technology or monitoring equipment in the home
- Determine when and where the physician does these visits- **remember** to take the office surrounding into consideration when placing the equipment to avoid audio/video issues and to ensure privacy
- Consider blocking time in the mornings or right after lunch- members with tele-visit appointments have a tendency for showing up early or on-time
- Be mindful of delays with in-clinic visits which will affect your tele-visit schedule
- Include E&M quick reference guides to help with proper documentation at the time of the visit- need to include prep and wrap up time for each tele-visit

To view the webinar please click on this link [Webinar Recording](#)

Helpful Resource Center



America's Physician Groups (APG) Response and Resources
Page: <https://www.apg.org/apg-covid-19-response-and-resources/>

Medical Group Management Association COVID-19 Resource
Center: <https://www.mgma.com/>

Telehealth Resources:

CMS Telehealth Fact Sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

Center for Connected Health Policy- State Specific
Resource: <https://www.cchpca.org/resources/covid-19-related-state-actions>

Diagnosis Codes and Claims Guidelines:

ICD-10-CM Official Coding Guidelines – Supplement: Coding encounters related to COVID-19 Coronavirus Outbreak: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Gudance-Interim-Advice-coronavirus-feb-20-2020.pdf>

New ICD-10-CM code for the 2019 Novel Coronavirus (COVID-19), April 1, 2020: <https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf>

Government Resources:

General COVID-19 information: <https://www.coronavirus.gov/>

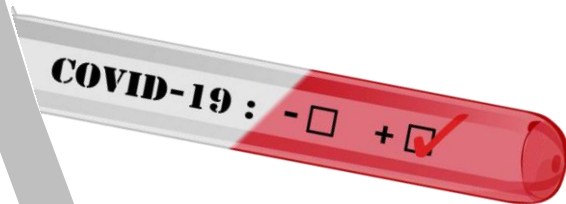
CMS Partner Toolkit: <https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit>

DHCS COVID-19 Resource Page: <https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Response.aspx>

DMHC COVID-19 Resource Page: <http://www.dmhc.ca.gov/COVID-19.aspx>

Orange County Health Dept COVID-19 Center: <https://occcovid19.ochealthinfo.com/>

Los Angeles Health Dept: <http://publichealth.lacounty.gov/>



Please send us your most current e-mail address to ProviderInfo@prospectmedical.com to receive Provider Resources electronically.

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