

Weekly Summary

Highlighting this past week's event with useful tips and suggestions

June 5, 2020

For the past week, the world has witnessed disturbing scenes of social unrest. We echo Sam Lee's, CEO of Prospect Medical Holdings, sentiment ... *We want to reinforce our message of solidarity and reaffirm our commitment to a diverse and inclusive culture that provides a safe and secure environment for all of our employees, patients, and families... we believe that inclusion and diversity make us a strong team, and we celebrate the differences that make us unique.*

Between the stay-at-home decreed, the COVID-19 pandemic and the recent social unrest activities, people will be turning to the healthcare community for support. Between the health plans and local resources, help is available for our members. If you or our members need additional support, please contact the Prospect Case Management Department at (800) 708-3230. Our operator will direct the call to the nurse or social worker.

Stay safe and healthy!

Dr. Derek Lanier, National CMO

Dr. Cassidy Tsay, CA CMO

Lourdes Alberto, SVP Nat'l Network Management

Behavioral Health Resources

- Free Behavior Health services for physicians
 - (888) 409-0141
 - 7 days a week, 8 am – 12 am EST
 - www.physiciansupportline.com
- Member can contact their health plans for their contracted Behavior Health company. Many are offering telehealth.
 - National Domestic Violence Hotline: (800) 799-7233
 - Suicide Prevention Helpline: (800) 273-8255
 - Blue Cross www.anthem.com
 - Blue Shield of CA, <https://www.blueshieldca.com/provider/about-this-site/announcements/behavioral-health-clinicians.sp>
 - CalOptima, (888) 587-8088 <https://www.caloptima.org/en/ForMembers/Medi-Cal/FindAProvider/BehavioralHealthSearch.aspx>
 - Cigna Behavior Health www.cigna.com
 - LA Care Behavior Health, <https://www.lacare.org/members/getting-care/behavioral-health>
 - MHN, Health Net Company, www.mhn.com
 - United Healthcare (866) 342-6892, www.uhc.com
 - Windstone Behavior Health www.windstonehealth.com

Helpful Resource Center



America's Physician Groups (APG) Response and Resources
Page: <https://www.apg.org/apg-covid-19-response-and-resources/>

Medical Group Management Association COVID-19 Resource
Center: <https://www.mgma.com/>

Telehealth Resources:

CMS Telehealth Fact Sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

Center for Connected Health Policy- State Specific
Resource: <https://www.cchpca.org/resources/covid-19-related-state-actions>

Diagnosis Codes and Claims Guidelines:

ICD-10-CM Official Coding Guidelines – Supplement: Coding encounters related to
COVID-19 Coronavirus Outbreak: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Guidance-Interim-Advice-coronavirus-feb-20-2020.pdf>

New ICD-10-CM code for the 2019 Novel Coronavirus (COVID-19), April 1,
2020: <https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf>

Government Resources:

General COVID-19 information: <https://www.coronavirus.gov/>

CMS Partner Toolkit: <https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit>

DHCS COVID-19 Resource Page: <https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Response.aspx>

DMHC COVID-19 Resource Page: <http://www.dmhc.ca.gov/COVID-19.aspx>

Orange County Health Dept COVID-19 Center: <https://occcovid19.ochealthinfo.com/>

Los Angeles Health Dept: <http://publichealth.lacounty.gov/>

Please send us your most current e-mail address to ProviderInfo@prospectmedical.com to receive Provider Resources electronically.

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